

Robo Calls

SB1383 Roll-Out

Call #1 (Projected Deployment week of 8/1/22-8/5/22)

Residential

This is an important message from Republic Services and the City of Garden Grove about changes to your waste collection services. This message will be repeated in Spanish and Vietnamese. Every city in California is now required by State law SB 1383 to implement an organic waste recycling program. Residents will soon be able to recycle all food waste in their brown yard waste cart beginning September 1st. Program information, including a Recycling guide, will be mailed to your residence in the coming weeks. If you have additional questions after receiving the informational package, please contact us at 800-700-8610 or refer to Republic's Garden Grove web page. Thank you for your participation!

Commercial

This is an important message from Republic Services and the City of Garden Grove. This message will be repeated in Spanish and Vietnamese. Your business is required by State Law SB 1383 to participate in recycling and organics recycling programs. As a result, you will need to have three containers; one for solid waste, one for recycling, and one for organic materials, including food waste. If you haven't already done so, please contact Republic Services at OCRecycles@republicservices.com. Our team will assist your property in meeting state mandated compliance ahead of auto-enrollment beginning in the fall of this year. Thank you for your cooperation.

Call #2 (Projected Deployment week of 8/22/22-8/26/22)

Residential

This is a friendly reminder from the City of Garden Grove and Republic Services, your waste hauling company. This message will be repeated in Spanish and Vietnamese. Next week, starting on September 1, you will start using your brown yard waste cart to also recycle your food waste. Please refer to Republic Service's Garden Grove web page or the City of Garden Grove's Organic Recycling web page for more details. Any additional questions can be directed to our customer service team at 800-700-8610. Thank you for your cooperation.

Commercial

This is a reminder from the City of Garden Grove and Republic Services. This message will be repeated in Spanish and Vietnamese. Your business is now required by State Law, SB 1383, to participate in recycling and organics recycling programs. As a result, you will

need to have three containers; one for solid waste, one for recycling, and one for organic materials, including food waste. If you haven't already done so, please contact Republic Services at OCRecycles@republicservices.com. Our team will assist your property in meeting state mandated compliance ahead of auto-enrollment beginning in the fall of this year. Thank you for your cooperation.